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As the Government of National Unity, we are united across the political spectrum by our common commitment to improve the lives of South African women.

To grow our economy and accelerate development, women must take their rightful place as active participants in the economy. Women must be business owners, producers, employers and employees.

To support this effort, in 2021 we launched the Women's Economic Assembly. The Assembly aims to secure procurement opportunities for women-owned businesses in different industries. Through the Women's Economic Empowerment Programme approximately 8,000 women have been trained to establish and manage businesses.

With funding from government and development finance institutions, we are increasing the support provided to women-owned enterprises. We are working to ensure more women can own land, especially in rural areas. This is so that they can farm and have assets they can use to build and grow businesses.

Address by President Cyril Ramaphosa on Women's Day, Dennis Nel Stadium, Pofadder, Northern Cape,

Friday, 9 August 2024

Honouring the indomitable spirit of South African women

Foreword by Minister Parks Tau for the dtic Women's Month Celebration

28 August 2024, Pretoria, South Africa

As we celebrate Women's Month, we honour the resilience, innovation, and indomitable spirit of South African women. The contribution of the women led by Lillian Ngoyi, Rahima Moosa, Helen Joseph and Sophie De Bruyn is so significant, that without it, we would not be able to celebrate this 3rd decade of our democracy. This celebration is more than a mere acknowledgment; it is a powerful reminder of the profound impact women have on the social, cultural, and economic fabric of our nation. Women have always been at the forefront of driving change, whether as entrepreneurs, innovators, leaders, or workers. Their contribution to the South African economy is invaluable and undeniable.

The journey towards industrialization in South Africa has been shaped significantly by women's involvement. In the face of historical challenges, women have risen to become key players in various industries, driving productivity, fostering innovation, and creating sustainable economic growth. From the bustling markets where women traders form the backbone of informal economies to the boardrooms of multinational corporations, women are shaping the future of our economy with vision and determination. The dtic family can be proud of the part we have played in developing the contribution of women in South Africa. And we can equally be excited about the potential we have to do more.

Women-owned small, medium, and micro enterprises (SMMEs) are a testament to their entrepreneurial spirit, creating jobs and stimulating economic activity in local communities. Their participation in traditionally maledominated sectors, such as manufacturing, technology, and engineering, is steadily growing, challenging stereotypes and breaking barriers. These women are not only contributing to economic development but are also leading the charge in sustainable practices and community upliftment, ensuring that the benefits of industrialization are shared equitably. It is therefore critical that we use instruments like the Women Empowerment Fund as we journey onto a new path of reindustrialization, to make a deliberate effort to further empower women and utilise a gendered approach to our efforts.

Moreover, women's involvement in industrialization brings a unique perspective that values inclusivity, empathy, and collaboration. These qualities are crucial for building resilient economies that can adapt to global



challenges, such as climate change and technological disruptions. By empowering women-owned enterprises like EcoSolutions Project Management, and supporting their endeavours, we are not only promoting gender equality but also investing in the future prosperity of our nation.

As we celebrate Women's Month, let us recognize the critical role women play in the economy and commit ourselves to creating an environment where their contributions are valued, their voices are heard, and their potential is fully realized. By doing so, we honour the legacy of those who have paved the way and inspire future generations of women to dream big, achieve greatness, and continue shaping a prosperous South Africa.

Together, let us celebrate the power, strength, and resilience of women, and work towards a future where their contributions to the economy and industrialization are not only recognized but celebrated.

The Department of Trade, Industry and Competition (the dtic)





the dtic Mandate

Vision

A dynamic industrial, globally competitive South African economy, characterised by meaningful economic transformation, inclusive growth and development, decent employment and equity, built on the full potential of all citizens.

Mission

the dtic's mission is to:

- Promote structural transformation, towards a dynamic industrial and globally competitive economy.
- Provide a predictable, competitive, equitable and socially responsible environment, conducive to investment, trade and enterprise development.
- Broaden participation in the economy to strengthen economic development.
- Continually improve the skills and capabilities of the dtic to effectively deliver on its mandate and respond to the needs of South Africa's economic citizens.
- Coordinate the contributions of government departments, state entities and civil society to effect economic development.
- Improve alignment between economic policies, plans of the state, its agencies, government's political and economic objectives and mandate.

the dtic's Programmes

Programme 1: Administration

Purpose: Provide the Department with strategic leadership, management and support services.

Programme 2: Trade

Purpose: Build an equitable global trading system that facilitates development by strengthening

trade and investment links with key economies and fostering African development, including regional and continental integration and development cooperation in line with the African Union Agenda 2063.

Programme 3: Investment and Spatial Industrial Development

Purpose: Support foreign direct investment flows and promote domestic investment by providing a onestop shop for investment promotion, investor facilitation and aftercare support for investors as well as increase participation in industrialisation

Programme 4: Sectors

Purpose: Design and implement policies, strategies and programmes to strengthen the ability of manufacturing and other sectors of the economy, to create decent jobs, promote inclusion and increase value addition and competitiveness, in both domestic and export markets

Programme 5: Regulation

Purpose: Develop and implement coherent, predictable and transparent regulatory solutions that facilitate easy access to redress and efficient regulation for economic citizens.

Programme 6: Incentives

Purpose: Stimulate and facilitate the development of sustainable and competitive enterprises, through the efficient provision of effective and accessible incentive measures that support national priorities.

Programme 7: Exports

Purpose: Increase export capacity and support direct investment flows, through targeted strategies, and an effectively managed network of foreign trade and investment offices.

Programme 8: Transformation and Competition

Purpose: Develop and roll out policy interventions that promote transformation and competition issues through effective economic planning, aligned investment and development policy tools.

Programme 9: Research

Purpose: Develop and roll out policy interventions that promote transformation and competition issues through effective economic planning, aligned investment and development policy tools.

Contact

the dtic Campus, 77 Meintjies Street, Sunnyside, Pretoria, 0001

Call Centre: 086 184 3384, +2712 394 9500

(International)



B-BBEE Commission





The Commission is established by Section 13B of B-BBEE Act 46 of 2013 (the B-BBEE Act) with jurisdiction throughout the Republic of South Africa. The Commission functions with impartiality, without fear, favour or prejudice, in the most cost-effective manner and in accordance with the values and principles mentioned in section 195 of the Constitution.

The functions of the B-BBEE are as follows:

- To oversee, supervise and promote adherence to the Act in the interest of the public;
- To strengthen and foster collaboration between the public and private sector in order to promote and safeguard the objectives of broad-based black economic empowerment;
- To receive complaints relating to broad-based black economic empowerment in accordance with the B-BBEE Act;
- To investigate, either on its own initiative or in response to complaints received, any matter concerning broad-based black economic empowerment;
- To promote advocacy; access to opportunities and educational programmes and initiatives of broadbased black economic empowerment;

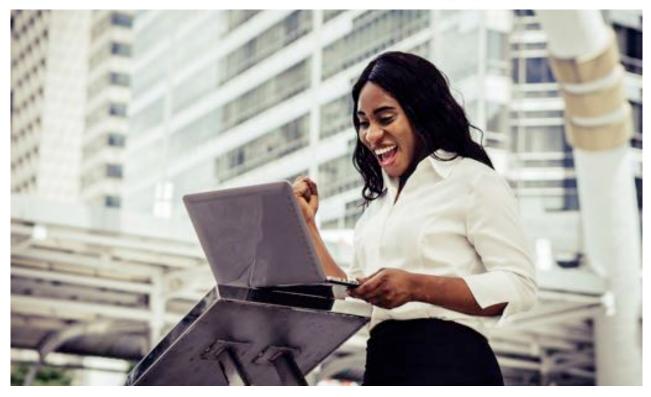
- To maintain a register of major broad-based black economic empowerment transactions, above a threshold determined by the Minister in the Gazette;
- To receive and analyse such reports as may be prescribed concerning broad-based economic empowerment compliance from organs of state, public entities and private sector enterprises;
- To promote good governance and accountability by creating an effective environment for the promotion and implementation of broad-based black economic empowerment;
- To exercise such other powers which are not in conflict with the B-BBEE Act as may be conferred on the B-BBEE Commission in writing by the Minister; and
- Increase knowledge of the nature and dynamics and promote public awareness of matters relating to broad-based black economic empowerment by implementing education and awareness measures, providing guidance to the public and conducting research on matters relating to its mandate and activities.

Contact

77 Meintjies st, Sunnyside, Pretoria, **the dtic** campus, Block E, 2nd Floor Tel No: +27 (12) 394 1535, MRamare@beecommission.gov.za

Companies and Intellectual Property Commission (CIPC)





CIPC Background

Companies and Intellectual Property Commission (CIPC) is an amalgamation of the former Companies and Intellectual Property Registration Office (CIPRO) and Office of Companies and Intellectual Property Enforcement (OCIPE) of the **the dtic** as per the new Companies Act no 71 of 2008. Its mandate includes the following functions;

Functions of the CIPC

- Registration of Companies, Co-operatives and Intellectual Property Rights (trade marks, patents, designs and copyright) and maintenance thereof.
- Disclosure of Information on its business registers
- Promotion of education and awareness of Company and Intellectual Property Law
- Promotion of compliance with relevant legislation
- Efficient and effective enforcement of relevant legislation

- Monitoring compliance with and contraventions of financial reporting standards, and making recommendations thereto to Financial Reporting Standards Council (FRSC)
- Licensing of Business rescue practitioners
- Beneficial Ownership (BO) filing
- Annual Returns filing

CIPC Corporate Values

Passion for Service

Integrity

Empowerment

Accountability

Collaboration

Contact

the dtic Campus, Block F Entfutfukweni, 77 Meintjies Street, Sunnyside, Pretoria, 0001

Call Centre: 086 100 2472, +2787 743 7000 (International)

Website: www.cipc.co.za



Companies Tribunal (CT)

Mandate of the Companies Tribunal

The Companies Tribunal is an agency of **the dtic** established in terms of section 193 of the Companies Act 71 of 2008 (**the Act**) to:

- adjudicate applications made in terms of section 195 of the Act and make orders in respect of such applications
- facilitate the resolution of company disputes through conciliation, mediation or arbitration (ADR). In the event of arbitration, the arbitrator's award is final and binding on the parties
- adjudicate, mediate and arbitrate on any administrative matters affecting any person in terms of the Companies Act, that may be referred to the Tribunal by the B-BBEE Commission in terms of the B-BBEE Act; make an appropriate order

2. What type of cases does the Companies Tribunal handle?

- Review of compliance Notices
- Directors' disputes
- Extension of time to prepare AFS
- Extension of time to convene AGM's
- Name disputes
- Review of CIPC decisions
- Exemption from appointing Social and ethics committees
- Section (2) (3) exemptions
- Section (6) (2) exemptions
- Substituted services
- Variation of an order/ rescission

3. Is it necessary to have legal representation at the Companies Tribunal?

There is no need for legal representation. Companies Tribunal Members are knowledgeable about company law, they resolve disputes in a manner that is fair and transparent.





4. What recourse is available to companies if they are not satisfied with the Companies Tribunal's decision?

Any person who is not satisfied with the decision of the Tribunal can take the decision for review at the High Court.

5. What are the benefits of utilizing Companies Tribunal services?

- Cost effective compared to litigation- Offered at no cost & no need for legal representation.
- Informal and flexible able to respond to emerging challenges and provide innovative solutions.
- Through ADR, business relationship is preserved, that is critical to sustain business operations.
- Also, through ADR, parties control the outcome of the case and thus limit financial risk and the risk of uncertain outcomes associated with litigation, ADR settlement can be made an order of court- save time and cost.

Contact

the dtic Campus Block E - 3rd Floor 77 Meintjies Street, Sunnyside Pretoria, 0002. Tel: 012 394 1000 | 012 394 3800 | 012 394 5800. registry@companiestribunal.org.za

Website: www.companiestribunal.org.za

Competition Commission (CC)



The Competition Commission South Africa (Commission) is a statutory body constituted in terms of the Competition Act, No 89 of 1998 by the Government of South Africa empowered to investigate, control and evaluate restrictive business practices, abuse of dominant positions and mergers in order to achieve equity and efficiency in the South African economy.

Establishment of The Competition Commission

The Commission was established with the objective of fostering fair competition, preventing anti-competitive practices, and ensuring consumer protection within the country's economic landscape. Empowered by the Competition Act, this regulatory authority is tasked with promoting a level playing field for businesses, encouraging innovation, and safeguarding consumer interests. Through its vigilant enforcement of competition laws and collaborative engagement with various stakeholders, the Commission aims to create a robust and equitable economy that benefits all South Africans.

Legislative mandate

In terms of **the Act**, the Commission is empowered to investigate and prosecute restrictive horizontal and vertical practices; investigate and prosecute abuse of dominant positions; review exemption applications; review mergers and acquisitions applications; conduct market inquiries; develop and communicate advocacy positions on competition issues. Its mandate is to promote and maintain competition in South Africa in order to:

- ensure that small and medium-sized enterprises have an equal opportunity to participate in the economy;
- promote a greater spread of ownership, specifically increasing the ownership stakes of historically disadvantaged persons.

To achieve its purpose, the Commission's core functions, as set out in Section 21 of **the Act**, are to:

- investigate and prosecute restrictive horizontal and vertical practices;
- investigate and prosecute abuse of dominant positions;
- · decide on merger and acquisition applications;
- conduct formal inquiries in respect of the general state of competition in a particular market;
- grant or refuse applications for exemption from the application of the Act;
- · conduct legislative reviews; and
- develop and communicate advocacy positions on specific competition issues.

In addition, the Commission promotes voluntary compliance with **the Act** by providing education and advice on the application of **the Act**. The Commission can negotiate agreements with any regulatory authority,



coordinate and harmonise the exercise of jurisdiction over competition matters within the relevant industry or sector, and ensure the consistent application of the principles of **the Act**. The Commission can also participate in the proceedings of any regulatory authority, and advise or receive advice from them.

The Commission promotes voluntary compliance with the Competition Act (Act) by providing education and advice on the application of **the Act**. The Commission can negotiate agreements with any regulatory authority to coordinate and harmonise the exercise of jurisdiction over competition matters within the relevant industry or sector, and ensure the consistent application of the principles of **the Act**. The Commission can also participate in the proceedings of any regulatory authority and advise (or receive advice) therefrom.

The purpose of **the Act** is to promote and maintain competition in South Africa to:

 promote the efficiency, adaptability and development of the economy; provide consumers with competitive prices and product choices; promote employment and advance the social and economic welfare of South Africans; expand opportunities for South African participation in world markets and recognise the role of foreign competition in the country; ensure that small and medium-sized enterprises have an equitable opportunity to participate in the economy; and promote a greater spread of ownership, in particular to increase the ownership stakes of historically disadvantaged persons.

Contact

The Competition Commission, The DTI Campus, Mulayo (Block C), 77 Meintjies Street, Sunnyside, Pretoria, WhatsApp Number: 084 743 0000 | Email: ccsa@compcom.co.za | Tel: (012) 394-3200



Competition Tribunal





The Competition Tribunal ("Tribunal"), established by the Competition Act, No. 89 of 1998 ("**the Act**"), plays an important role in contributing towards, promoting and creating competitive and inclusive markets in South Africa. It has jurisdiction in respect of competition matters arising from all economic activity within, or having an effect within, South Africa.

In particular, the Tribunal's function is to hear and decide cases referred to it by the Competition Commission or by third parties. The Tribunal's core business and, therefore, its strategic focus is adjudicating mergers and restrictive practices (cartels and abuse of dominance cases).

The Tribunal's decisions have the same legal weight as the judgments of the High Court and may be taken on appeal to the CAC and, if constitutional issues and/or issues of general public importance arise, may be taken on appeal to the Constitutional Court.

The Tribunal is enjoined to act independently and impartially in the exercise of its powers i.e. it exercises its functions in accordance with **the Act** and the Constitution of the Republic of South Africa, 1996 ("the Constitution") without fear, favour or prejudice.

Constitutional mandate

The Tribunal's constitutional mandate is contained in section 34 of the Constitution which states that: "Everyone has the right to have any dispute that can

be resolved by the application of law decided in a fair public hearing before a court or, where appropriate, another independent and impartial tribunal or forum."

Legislative mandate

The Tribunal derives its legislative mandate from section 2 of **the Act** and its purpose is to promote and maintain competition in the Republic in order to:

- a) promote the efficiency, adaptability and development of the economy;
- b) provide consumers with competitive prices and product choices;
- c) promote employment and advance the social and economic welfare of South Africans;
- d) expand opportunities for South African participation in world markets and recognise the role of foreign competition in the Republic;
- e) ensure that small and medium-sized enterprises have an equitable opportunity to participate in the economy;
- f) promote a greater spread of ownership, in particular to increase the ownership stakes of HDPs; and
- g) detect and address conditions in the market for any particular goods or services, or any behaviour within such a market, that tends to impede, restrict or distort competition in connection with the supply or acquisition of those goods or services within the Republic.

Contact

1st floor, Mulayo, the dti Campus, 77 Meintjies Street, Sunnyside, Pretoria, Tel: +27 (0) 12 394 3300 General queries: queries@comptrib.co.za

Export Credit Insurance Corporation of South Africa SOC Limited (ECIC)





ECIC provides risk mitigation solutions that enables South African exporters to offer goods and services into the international market, with a particular focus on emerging markets in Africa and outside the continent, that are considered too risky for conventional insurers. The overarching goal of the ECIC and its mandate derived from the south African government as its sole shareholder is to make South African exporters attractive to international buyers with a view stimulating economic growth by attracting foreign income and contribute towards creation of job opportunities.

Our vision

To be a world-class export credit insurer in facilitating South African export trade and cross-border investment globally.

Our mandate

To facilitate international trade by providing commercial and political risk insurance to South African exporters of goods and services to support medium and long-term loans advanced by banks and other financial institutions.

Our mission

To provide insurance solutions in support of South African goods and services by applying best practice underwriting and risk management principles.

Regulatory & statutory compliance

The ECIC operates in a highly regulatory environment. The Board ensures that it complies with applicable laws and considers adherence to non-binding rules, codes and standards. A dedicated compliance function identifies applicable legislation, regulatory requirements and related amendments, analyses its impact on the business and facilitates compliance monitoring and control using a risk-based approach. The function collaborates with other risk assurance providers and internal functions, including Operations.

The ECIC is committed to good governance and guided by the King Reports on Corporate Governance in its business conduct and bases its approach to risk management on a zero-tolerance approach towards non-compliance with governance principles as espoused in the King Code on Corporate Governance, 2009 (King III).

The Corporation's objectives are developed based on the alignment of the ECIC mandate with Government priorities as represented by the Industrial Sector Master Plans, the National Development Plan (NDP), and South Africa's Economic Recovery and Reconstruction Plan. South Africa's Economic Recovery and Reconstruction Plan includes a focus on increasing SA exports as an opportunity to further strengthen integration, trade and investment within the Africa continent taking advantage of the African Continental Free Trade Agreement. Through the current ECIC insurance activities, the Corporation directly contributes to the implementation of the AfCFTA.

Contact

Bylsbridge Boulevard Office Park, Building 9, Fourth Floor, 11 Byls Bridge Boulevard, Highveld Extension 73, Centurion.

Tel: Office: +27 (0) 12 471 3800, Email: info@ecic.co.za



Industrial Development Corporation (IDC)





Empowering Women, Transforming Economies

At the IDC, we are dedicated to driving positive economic and social change by empowering women to take their rightful place in the economy. Our commitment to inclusive participation is reflected in our comprehensive support and financing initiatives, designed to create a lasting impact.

Our integrated transformation strategy has been instrumental in advancing the empowerment of women, especially Black women, ensuring their active participation in the economic landscape. This year, our unwavering focus on supporting women-owned businesses has yielded remarkable results.

We are proud to announce a significant increase in our funding approvals for women entrepreneurs, reaching an impressive R11.4 billion, up from R1.1 billion in the previous financial year. This brings our total funding for women entrepreneurs to R17.5 billion, underscoring our dedication to sustainable transformation and economic inclusion.

Join us in our mission to empower women and transform economies. Together, we can achieve lasting change.

Contact

19 Fredman Drive, Sandown, Sandton, 2146, Tel: 011 269 3000 Call Centre: Tel: 0860 693 888, Email: callcentre@idc.co.za | Website: www.idc.co.za

International Trade Administration Commission (ITAC)





Mandate

The International Trade Administration Commission of South Africa (ITAC) is a schedule 3A Public Entity established in terms of the International Trade Administration Act, No 71 of 2002.

The aim of ITAC, as stated in the International Trade Administration Act, 2002 (ITA ACT), is to foster economic growth and development in order to raise incomes and promote investment, and employment in South Africa and within the Common Customs Union Area by establishing an efficient and effective system for the administration of international trade subject to this Act and the Southern African Customs Union (SACU) Agreement.

Offerings

The core functions are:

- Customs Tariff Investigations The Commission follows a developmental or strategic approach to tariff setting with the objective of promoting domestic manufacturing activity, employment retention and creation, and international competitiveness.
- Trade Remedies ITAC is responsible for conducting trade remedy investigations in accordance with policy, domestic law, and regulations and consistent with World Trade Organisation (WTO) rules. Applications to ITAC, in the main, are for antidumping action.
- Import and Export Control The Import and Export Control regime administered by ITAC, regulates the movement of specific goods across the borders of South Africa, enforcing health, environmental, security and safety, and technical standards.

Contact

Corporate Services, Block E, First Floor, 77 Meintjies Street, Sunnyside, Pretoria, Tel: (012) 394 3688, Website - https://www.itac.org.za/home



National Consumer Commission (NCC)





About the National Consumer Commmission (NCC)

The National Consumer Commission (NCC) is the South African regulatory body, established in terms of Section 85 of the Consumer Protection Act No. 68 of 2008 (CPA). The primary role of the NCC is to protect the interests of consumers and ensure accessible, transparent and efficient redress for consumers. In addressing complaints that allege contravention of the CPA.

WHAT DO WE DO?

- Promote the resolution of disputes between consumers and suppliers;
- Conduct investigations against those suppliers allegedly engaging in prohibited conduct;
- Refer matters for prosecution to the National Consumer Tribunal, and
- Promote compliance with the CPA through advocacy, education, and awareness.
- Protect consumers from hazards to their well-being and safety by ensuring that goods that may be unsafe or pose a potential risk from their continued use or exposure, are recalled.

When consumers feel that any of their rights in terms of the CPA have been infringed, they can file a complaint with the NCC. Any infringement of consumer rights is an act of non-compliance with the provisions of the CPA.

How to file a complaint

- Go to: www.thencc.org.za on your browser and tap on eServices and OORs, and
- create a profile using your email address and ID number.

- Capture your names as they appear on your ID book.
- You will receive an email notification confirming your reaistration.
- Once your details have been verified, your profile will be approved and activated.
- Once activated, you will receive another email notification with your username and password.
- You can login, change your password and lodge as many complaints as you wish.

We can create a profile on your behalf

- Our friendly contact centre agents are always ready to assist you to create a profile on your behalf. Remember to have your ID ready.
- By the end of the call, an agent will give you your unique reference number.
- Use that reference number to interact with our agents moving forward.

Why create a profile?

- You only need to register for the e-service once.
- You can only file a complaint once your profile is approved.
- You will receive a reference number via email.
- You will have access to your profile to view the status of your complaint.
- You can file as many complaints as you wish.
- Once the Opt-Out Registry system is up and running, you will be able to block unwanted communication from Direct Marketers.

Contact

Block C, South African Bureau of Standards Campus, 01 Dr. Lategan Road, Groenkloof, Pretoria Contact Centre: 012 428 7000, Enquiries & Follow Ups: enquiries@thencc.org.za

National Consumer Tribunal (NCT)





Legislative and other mandates

The NCT is an independent adjudicative entity that derives its mandate from the National Credit Act, Act No. 34 of 2005 (NCA) as amended and the Consumer Protection Act, Act No. 68 of 2008 (CPA). It is classified as a Schedule 3A entity in terms of the Public Finance Management Act, Act No.1 of 1999 (PFMA).

The NCT, through its adjudicative mandate and its consideration of matters of prohibited conduct and fair business practice, plays a significant role in upholding and preserving the principles enshrined in the Bill of Rights. Specifically, the NCT has a direct impact on the following areas within the Constitution of the Republic of South Africa, under the Bill of Rights:

- **Sub-section 9:** Equality The NCT is accessible to all consumers and businesses, thereby playing a significant role in ensuring that parties have the right to equal protection and benefit of the law. The NCT, through its value system, also strives to respect human diversity and ensure that no form of discrimination is tolerated.
- Sub-section 10: Human Dignity Through the adjudication process, the NCT ensures that prohibited conduct on the part of providers of goods and services, as well as the relevant action thereto, does not impair human dignity.
- Sub-section 14: Privacy Whilst adhering to its founding legislation, and as part of its adjudicative role, the NCT ensures that people's privacy is protected

 Sub-section 33: Just administrative action – The NCT ensures that it hears both sides to a dispute and that it issues reasons for its decisions

Vision

A vision statement points an organization in a particular direction, charts a strategic path for it to follow in preparing for the future, and moulds organisational identity. The vision statement communicates management's aspirations to stakeholders and helps steer the energies of staff in a common direction. In the pursuance of its mandate, the Vision of the NCT is:

"To be an impartial, professional and easily accessible adjudicative Tribunal, contributing to sound commercial relationships based on certainty, trust and justice between consumers and providers of goods, services and credit"

Mission

The mission statement of the NCT describes its present scope and fundamental purpose (who we are, what we do, and why we are here). The Mission of the NCT is:

"To be highly efficient, providing timely access, professional adjudication and equitable redress to consumers and providers of goods, services and credit in South Africa".

Contact

Ground floor, Block B, Lakefield Office Park, 272 West Avenue, c/o West and Lenchen North, Centurion Telephone: 010 590 5200



National Credit Regulator (NCR)





National Credit Act, No.34 of 2005 (NCA)

The purpose of the NCA is to promote and advance the social and economic welfare of South Africans; to promote a fair, transparent, competitive, sustainable, responsible, efficient, effective and accessible credit market and industry; and to protect consumers.

The NCA established the National Credit Regulator (NCR) to carry out education, registration of industry participants, refer cases to the National Consumer Tribunal for appropriate sanctions, promote informal resolution of disputes, investigate complaints and enforce the NCA.

What is the role of the National Credit Regulator?

The National Credit Regulator has to:

- Research the credit market and monitor access to credit and the cost of credit to identify factors that may undermine access to credit, competitiveness and consumer protection;
- Receive and investigate complaints and ensure that consumer rights are protected; and
- Enforce the NCA and take action against contravening institutions.

How do consumers get assistance?

Consumers can approach the National Credit Regulator for advice or assistance on any credit transaction falling under the NCA. The NCR can also assists consumers on issues related to the credit bureau or credit information and debt counselling.

The NCR collaborates with Provincial Consumer Affairs Directorates and the various Ombud Schemes to ensure that effective assistance is provided to consumers.

Which transactions fall under the Act?

- Loans and other credit from banks, including mortgages, overdrafts, credit cards, vehicle finance and any other personal finance;
- Furniture finance, clothing accounts and any other type of credit from retailers;
- Micro-loans and pawn transactions;
- Any other type of credit or loan provided to a consumer.

How to contact the National Credit Regulator

- Toll Share: 0860 627 627 or 0860 NCR NCR
- Registration issues: Registrations@ncr.org.za
- Email for enquiries info@ncr.org.za or
- Email for Complaints complaints@ncr.org.za
- Request a Workshop workshops@ncr.org.za
- Media queries: media@ncr.org.za
- Website: www.ncr.org

Contact

127 - 15th Road, Randjespark, Midrand, 1683, 0860 627 627 (Call Centre) / 011 554 2700 (Reception) info@ncr.org.za

National Empowerment Fund (NEF)



A decade of placing black women at the forefront

The National Empowerment Fund (NEF) was established by an Act of Parliament to grow black economic participation across South Africa. To discharge this historic mandate, the NEF provides financial and non-financial support to black-owned enterprises across key sectors of the economy and promotes a culture of savings and investment among black people, countrywide.

Products supported through NEF funding

Through funding and ongoing mentorship support across virtually all sectors of the economy, these businesses have manufactured and supply railway components, industrial steel wheels and rims, roof tiles, bricks, mining technology, furniture, pesticides, building panels, condoms and much more. Many contribute to food security through agroprocessing, and some have built state-of-theart hospitals, affordable housing units, student accommodation facilities, community-owned shopping malls, office parks, hotels and lodges, placing the NEF and its investees at the heart of the nation's commitment for recovery, reindustrialisation and inclusive growth.

Fund a Woman, Fund a Nation

Critical to the work of the NEF is the economic empowerment of black women, both in rural, peri-urban and urban localities across the country. To champion this commitment, in 2014 the NEF established the Women Empowerment Fund (WEF) as a funding vehicle dedicated to providing business support to black women across various sectors of the economy.

Over the past ten years, the WEF has disbursed R4.5 billion to businesses that are owned and managed by black women entrepreneurs, fostering growth across various sectors including manufacturing, wholesale and retail trade, construction, student accommodation, real estate, transport and service stations.



Women driving the Empowerment Dividend

Even though the NEF places an important focus on commercial viability, its mandate also focuses on softer measures in assessing applications for funding, and these include important development indicators such as black women empowerment, community involvement, entrepreneurial involvement, black ownership, which must comply with NEF product criteria, job creation and the geographic location of the business.

Taking women to the skies

An example of a woman-owned and managed business funded by the NEF is Smith Capital Equipment (SCE), a leader in manufacturing aerial platforms, commonly known as cherry pickers, as well as drilling rigs essential for mining exploration and pylon installation.

Through NEF funding, SCE is 84% black-owned and 56% black woman-owned, reflecting its commitment to economic empowerment and transformation. In addition to its local manufacturing capabilities, SCE distributes premium aerial platforms and truck-mounted frames from top multinational manufacturers worldwide. The company also provides comprehensive maintenance and repair services, catering to a diverse clientele that includes major entities like ESKOM, Bidvest and the eThekwini Municipality.

"With the unwavering support of the NEF, we have been able to enhance our manufacturing capabilities and broaden our service offerings," says Ms Fortunate Mdanda, SCE CEO.

Contact

West Block, 187 Rivonia Road, Morningside 2057, Tel: +27 (11) 305 8000 | Fax: +27 (11) 305 8001 Call Centre: 0861 843 633, info@nefcorp.co.za (General Enquiries)



National Gambling Board (NGB)





The National Gambling Board (NGB), a regulator under the auspices of the Department of Trade, Industry and Competition (**the dtic**), was established in terms of the National Gambling Act, Act No 33 of 1996, which was repealed on 01 November 2004 by the National Gambling Act, 2004, (Act No 7 of 2004) (**'the Act**').

The Act makes provision for the oversight of matters relating to Casinos, Bingo, Betting and Limited Payout Machines; the enforcement of legal gambling; and the advancement of compliance with uniform gambling norms and standards in South Africa.

The strength of the NGB is informed by multiple decades of regulating a gambling industry which was fragmented with low credibility from the pre-1994 era. Its performance outcome is an effectively regulated and continuously supervised gambling industry, which is a significant economic sector that upholds national and international standards of compliance and consequently a positive national and international industry reputation.

The NGB has concurrent regulatory competencies with the provincial gambling boards. Its work is to ensure harmonisation and consistency with the National Gambling Act and its statutes. The regulator provides a stable environment within which the gambling industry can grow its operations for the benefit of all, premised upon research-based outcomes and impact.

Additionally, the NGB prioritises broad-based public education around illegal gambling and responsible gambling in the best interest of the South African public, balancing a capable state with the economic growth of the industry and the promotion of social cohesion.

The NGB may be contacted by calling 010 003 3475 or via info@ngb.org.za. Members of the public can access free treatment and counselling for problem gambling behaviour from the industry-funded South African Responsible Gambling Foundation on 0800 006 008 or SMS 076 675 0710 or email counsellor@responsiblegambling.co.za

Contact

1085 Francis Baard Street, Pretoria, Hatfield, 0028, Tel: 010 003-3475

Fax 2 e-mail number: 0866185729, Email: info@ngb.org.za

National Lotteries Commission (NLC)



National Lotteries Commission (NLC)

The National Lotteries Commission (NLC) is a Schedule 3A Public entity that is established in terms of the Lotteries Act 57 of 1997, as amended, to regulate the National Lottery, Sports Pools and society lotteries and distribute funds to worthy causes.

What Do We Do?

- Advise the Minister of Trade Industry and Competition on policy matters relating to the National Lottery, sports pools and other lotteries.
- Regulate the National Lottery and sports pools as well as other lotteries and sports pools.
- Distribute a portion of the revenue from the National Lottery to good causes through the National Lottery Distribution Trust fund (NLDTF).

Regulating Lotteries

The NLC ensures that the Operator of the National Lottery works in accordance with the operating licence and in a manner that is fair, honest and efficient, and yields good revenue.

Other lotteries include fundraising lotteries, private lotteries and lotteries that form part of "exempt" entertainment.

Funding Good Causes Impactfully

Each week a percentage of revenue generated through the sales of National Lottery tickets is transferred to the National Lottery Distribution Trust Fund (NLDTF), a fund which is established in terms of the Lotteries Act. The percentage is fixed in the licence granted to the National Lottery operator, and members of the NLC Board are designated as trustees of this fund.

The NLDTF is the fund from which grants are awarded to good causes.

Funds are distributed through two models of funding:

Application-based funding where qualifying not-for-profit organisations lodge an application in response to the NLC's Call for Applications across the following sectors:

- Charities, which includes a vast range of welfare and social development interventions.
- Arts, Culture and National Heritage, including Environment.
- Sport and Recreation.

Miscellaneous Purposes grants are allocated for projects that might fall outside any of the above sectors, but meet requirements set by the Minister of Trade, Industry and Competition.

The second model, **Research-based Funding**, is informed by section 2A (3) of the Lotteries Act, which states that "the Commission may, upon request by the Minister, board or its initiative in consultation with the board, conduct research on worthy good causes that may be funded without lodging an application prescribed in terms of **the Act**". This allows the NLC to fund worthy good causes that are aligned to broader developmental agenda of the country and be responsive to emergencies.



Funding for Impact: Empowering Women, Building Communities

Notable grantee organisations empowering women include the Touch A Million NPO which runs impactful programme sparks meaningful conversations to identify and tackle gender-based violence, promoting advocacy and women empowerment. The programme includes sharing questionnaires with young women to amplify their voices and inform comprehensive gender-based violence interventions.

The **Mpumalanga Amateur Rugby Women's Team** creates a pathway for future stars and the NLC funding has helped establish their Puma's women's programme, reaching over 300 girls and young women in Mpumalanga's Enhlazeni, Nkangala, and Gert Sibanda regions.

Two talented players, Skhulile Mabuza and Christelle Ross, were selected for the SA Rugby U18 EPD Squad.

AMASS Centre for the Disabled in the Acornhoek and Buffelhoek areas is founded by a visionary woman and led by a dedicated team of resilient women. The NLC honours their commitment to advancing the independence and community integration of individuals with disabilities. Their expanded services include a workshop for young adults aged 18-35 and a daily feeding scheme benefiting 200 individuals.

With the funding received from the NLC, AMASS has enhanced its facilities, hired new staff, and improved transportation. The inspiring journey of Rebecca Bango, who transitioned from a beneficiary to a full-time employee, exemplifies the center's transformative impact.

The **Early Childhood Development** sector, while serving children, is primarily run by women.

In the 2023/24 financial year, the NLC's Monitoring and Evaluation Unit monitored 459 ECD centres funded by the NLC. In those centres, 2937 jobs were created/retained (2583 of that figure being permanent jobs), with 2453 jobs going to women.

As we celebrate Women's Month, we honour the strength and resilience of women and girls who continue to work together towards a safer, more equal society for all.

Contact

Block D, Hatfield Gardens, 333 Grosvenor Street Hatfield, PRETORIA, 0083, 0860 065 383



National Metrology Institute of South Africa (NMISA)





Our Mandate

NMISA was established and is fulfilling its legal mandate under the Measurement Units and Measurement Standards Act, Act no. 18 of 2006 (Government Gazette: Vol. 501 - Cape Town - 28 March 2007 - No. 29752)

- To provide for the use of measurement units of the International System of Units (SI)
- To designate other measurement units for use and to provide for the designation of the National Measurement Standards (NMS), and
- To develop, keep, maintain and disseminate the NMS
 - Reference measurements
 - Reference standards
 - Reference materials

About Us

The National Metrology Institute of South Africa (NMISA) was established by Government under the Measurement Units and Measurement Standards Act to link South Africa to the International System of Units (SI). This link is crucial in providing the necessary quality assurance to South Africa's trading partners, regionally and internationally, and is essential in negating technical barriers to trade. As part of the South African quality infrastructure, NMISA keeps, develops, maintains, and disseminates the National Measurement Standards.

NMISA:

- Underpins all accurate measurements for the country and the region contributing to the overall quality of life, trade, and regulatory environments.
- Provides the confidence that measurements made in South Africa are accurate, comparable, and internationally accepted.
- As part of South Africa's quality infrastructure, is key in the operation of domestic markets and global competitiveness by ensuring the integrity of measurements conducted at various stages of the value chains of different commodities and manufactured products for the local and export markets.

- Plays a leadership role in the development of accurate measurement and traceability on the African continent.
- Holds the Secretariat for both the Sub-Regional Metrology Programme (SADCMET) and the Intra-Africa Metrology System (AFRIMETS) and serves as part of the board of directors on the AOAC INTERNATIONAL (AOACI) which is dedicated to promoting and advancing knowledge and best practices in analytical sciences in Africa.

Our products and services:

- National Measurement Standards (NMS)
- Calibrations, traceable to national or international standards
- Traceable measurements
- Traceable analysis
- Certified reference materials
- Reference materials production facility
- Proficiency testing schemes
- Training courses
- Metrology consulting
- Essential Oil Testing Services
- Development of measurement solutions for clients on contract
- Product development (specialist measurement standards, instruments, software, etc.)

Contact

Meiring Naudé Road, Brummeria Pretoria, South Africa, + 27 12 947 2800 (Switchboard) info@nmisa.org

National Regulator for Compulsory Specifications (NRCS)



The mandate

The NRCS is an entity of the Department of Trade, Industry, and Competition (**the dtic**); established to administer compulsory specifications and other technical regulations with the view to protect human health, safety, the environment and ensure fair trade in accordance with government policies and guidelines.

Legislative frameworks

The legislative framework under which the NRCS performs its tasks on behalf of **the dfic** are as follows:

- The National Regulator for Compulsory Specifications Act (Act No. 5 of 2008)
- Legal Metrology Act (Act No.9 of 2014)
- National Building Regulations and Building Standards Act (Act No. 103 of 1977)
- The National Road Traffic Act, Act No. 93 of 1996 as amended
- The Foodstuffs, Cosmetics and Disinfectants Act (Act 54 of 1972)

Strategic objectives of the nrcs are:

Strategic goal one

To develop, maintain and administer compulsory specifications and technical regulations

The NRCS will increase the scope of regulatory coverage by identifying and developing new compulsory specifications that provide the optimal balance between the needs of the consumers and the South African industry in compliance with the NRCS' mandate. Resources will be dedicated to maintaining a range of compulsory specifications and technical regulations in accordance with IPAP milestones, government priorities, industry requirements, and market analysis by the NRCS. Through this process, the NRCS will conduct impact and risk assessments to determine the feasibility of developing new compulsory specifications, technical regulations, the revision and amendment of existing ones, and withdrawal of the compulsory specifications or technical regulations in consultation with relevant stakeholders.

Strategic goal two

To maximise compliance with all specifications and technical regulations

The NRCS will increase compliance with compulsory specifications and technical regulations through premarket approvals, market surveillance, and sanctions where non-compliances have been identified, utilizing the risk-based approach, border enforcement strategy, inspection at the source, and benchmarking of business models. Several regulatory interventions will be implemented to reduce the availability of non-compliant products in the market. These interventions will include the traditional NRCS on-site inspections, enforcement investigations, awareness briefings or communication, and desktop inspections. The inspection of quality will have the desired impact on the source of the product. A

quality assurance process will randomly check that these interventions comply with inspection quality standards.

Strategic goal three

To inform and educate our stakeholders about the NRCS

NRCS strongly believes that awareness of the role of the regulator and compliance requirements contributes significantly to voluntary compliance. This goal will be achieved through effective communication initiatives, the shaping of perceptions through the media and, targeted training and awareness campaigns. A positive, credible, professional image of the NRCS will shape attitudes towards compliance. A respected regulator who is perceived to be fair and effective and to hold sufficient power to enforce compliance is likely to be a deterrent to potential transgressors.

Strategic goal four

To ensure an optimally capacitated institution

This goal will be achieved when the NRCS effectively and efficiently utilizes all available resources in the most optimal manner. The NRCS will have:

- A Human Resource capacity that is highly engaged, skilled, and competent
- An IT platform that supports the business
- Sound financial management and supply chain management systems
- Sound and effective support structures
- Sound and effective governance structures

Regulated industries

- Automotive (Vehicles, Replacements components, Manufactures, Importers and Builders of motor vehicles)
- Chemical, Mechanical and Materials (Cement, chemicals, detergents, Personal protective equipment, safety shoes, building materials, treated timber, plastic bags, solar water heaters, plumbing equipment)
- Electrotechnical (Electrical appliances and products, electronic appliances and products, energy efficiency)
- Food and Associated Industries (Processed meat, canned meat and canned fish products, frozen fish products, smoked snoek, aquacultured live abalone, live including chilled Bivalve Molluscs which are traded nationally and internationally)
- Legal Metrology (Calibration of measuring instruments, weights, measures and gaming equipment)
- Building Regulations (Ensure uniform interpretation of National Building Regulations and Standards Act)

Contact

SABS Campus, 1 Dr Lategan Road, Groenkloof, Pretoria Tel: +27 12 482 8700, email: info@nrcs.org.za



Proudly South African



BUY LOCAL

MOVEMENT

Proudly
South African's
commitment
to empowering
women-owned
businesses

MARKET ACCESS INITIATIVES

At Proudly South African, we are deeply committed to uplifting and supporting women-owned businesses through a variety of strategic initiatives aimed at enhancing their market access. Our dedication is evident in the numerous ways we spotlight these businesses, ensuring they receive the recognition and support they deserve.

LOCALISATION

SOUTH OF RICAN

We actively feature women-owned businesses on our social media platforms, providing them with much-needed visibility.

We incorporate them prominently in our access to market opportunities, allowing them to showcase their products and services to a broader audience.





EMPOWERMENT THROUGH EDUCATION

To empower women entrepreneurs, we offer workshops and webinars on essential business topics such as finance, marketing, and scaling operations. These educational sessions are designed to equip women with the knowledge and skills they need to thrive in the competitive business landscape.

Our programs, including the Buy Local Summit & Expo, Women's Day and the Local Wine Expo, serve as important networking hubs. These events connect emerging women entrepreneurs with experienced business leaders who provide invaluable guidance and mentorship. Such interactions are crucial for fostering growth and development for women.

Our commitment to supporting women-owned businesses is ongoing. We continuously update our programs and advocate for policies that improve access to finance and procurement for these businesses. Our ongoing campaigns ensure that women-owned businesses remain at the forefront of our advocacy efforts.

Proudly South African is dedicated to creating an inclusive and supportive environment for women entrepreneurs. Through our comprehensive initiatives, we aim to empower women, amplify their successes, and ensure their sustained growth and prominence in the business world.

storytelling to inspire and motivate. By collaborating with media outlets, we share the success stories of women entrepreneurs, amplifying their voices and showcasing their achievements. This not only celebrates their successes but also encourages other women to pursue their entrepreneurial dreams.



Contact

Tel: +27 (11) 327 7778 | info@proudlysa.co.za

South African Bureau of Standards (SABS)



Legislative mandate

The SABS is the apex national standardisation institution in South Africa, established by the Standards Act, 1945 (Act 24 of 1945). The SABS exists as a public entity under the Standards Act, 2008 (Act 8 of 2008). The objectives of SABS are as follows:

- Develop, promote, and maintain South African National Standards (SANS)
- Promote quality with respect to commodities, products, and services
- Render conformity assessment services and matters connected therewith

Principal activities

The SABS services include the following:

Standards

The SABS provides the governance framework, coordinate, and leads stakeholder engagements that underpin the development, promotion, maintenance, and dissemination of national standards. Standards provide solutions, knowledge and information that support national industrial objectives, socio-economic and environmental priorities, contributing to sustainable growth, thereby improving the lives of South African citizens.

Certification

The SABS provides independent third-party product and system certification services aligned to international conformity assessment standards. Our Product Certification Mark has a long and distinguished history as the premium quality assurance symbol in domestic, regional, and international markets.

The SABS Mark, is in addition, utilised by numerous regulators to achieve their specific regulatory objectives whereby the SABS Mark demonstrates proof of conformity to products and services e.g., Road Traffic Act requirements on the production of number plates.

Consignment inspection

The SABS consignment inspection services assist bulk purchasers of products on product quality by conducting

SABS

routine inspections of batch samples as per predefined standards and requirements. These services are offered to public and private sector entities in the market.

Local content verification

The Department of Trade, Industry and Competition (**the dtic**), the Department of Mineral Resources and Energy (DMRE), and the Department of Public Enterprises (DPE), appointed the SABS as the local content verification agency to fulfil the requirements of the amended regulations to the Procurement Bill and which became effective in December 2011. Furthermore, the SABS has developed and launched a new local contented grading scheme intended at providing proactive verification to all Original Equipment Manufacturers (OEMS) tendering under the PPPFA requirement together with those supplying the mining houses. This scheme does not only enable OEMS to have market access, but it also creates a strategic lever for the policy makers and gauges the levels of development as far as local and production is concerned.

Laboratory services

The SABS hosts a wide array of testing facilities that perform testing, calibration and related services thereby providing assurance test reports on compliance to South African National Standards (SANS) and regulatory requirements, where relevant.

The SABS' testing services provide quality assurance support to:

- Regulators to enforce specific regulations.
- Manufacturers and importers to ensure that products meet applicable SANS.
- Government supply chain management activities to ensure that goods procured for the public meet set quality requirements.

The testing infrastructure is spread across the country with most laboratories located in Pretoria, and certain specialist laboratories strategically located across the country. The SABS also support regulators to ensure compliance to their scheduled requirements, such as Compliance Certificates for the Independent Communications Authority of South Africa (ICASA).

Business Solutions and Advisory Services (BSAS)

The SABS BSAS is a critical part of the value chain of the SABS services that seek to enhance the skills of industry and government professionals to understand and implement SANS. This department currently offers a diverse portfolio of training courses, focusing mainly on management system standards. Our expanded advisory services provide technical support to SMMEs, entrepreneurs and other stakeholders on standardisation solutions. These services aim to capacitate companies to meet specific standards and technical requirements thereby improving product and service quality that meets market requirements

Contact

Head office Pretoria, 1 Dr Lategan Road, Private bag x191, Groenkloof, Pretoria 0001 Tel: 012 428 7911, Email: info@sabs.co.za



South African National Accreditation System (SANAS)





SANAS is the national accreditation body responsible for carrying out internationally recognised and effective accreditations as mandated through the Accreditation for Conformity Assessment, Calibration and Good Laboratory Practice Act (Act 19 of 2006), in support of the public policy objectives including trade facilitation and economic growth.

A signatory to the International Laboratory Accreditation Cooperation (ILAC) Mutual Recognition Arrangements (MRAs), the International Accreditation Forum (IAF) Multilateral Arrangement (MLA), the African Accreditation Cooperation (AFRAC) MRA and the Southern African Development Community Cooperation in Accreditation (SADCA) MRA for specific scopes.

The recognition covers the following scopes and allows for SANAS accreditation to be accepted globally:

- Blood Transfusion Facilities
- Broad-based Black Economic Empowerment (B-BBEE)
- Calibration Laboratories
- Certification Bodies
- Forensic Laboratories
- General Testing
- GLP Compliant Facilities
- GCP Compliant Facilities
- Inspection Bodies

- Medical Pathology Laboratories
- Pharmaceutical Laboratories
- Proficiency Testing (PT) Schemes
- Reference Materials Producers
- Mechanical and Physical Testing Laboratories
- Chemical and Microbiological Testing Laboratories
- Veterinary Laboratories

Our Vision

A better life through accreditation.

Our Mission Statement

To provide an internationally recognised accreditation system in support of public policy objectives including trade facilitation for the betterment of our people.

SANAS has accredited just over two-thousand onehundred and seventy-eight (2,178) Conformity assessment bodies that plays an important role to increase access to goods and services of consistent and reliable quality and that meets safety standards.

SANAS accreditation therefore contributes to the country's economic growth, as well as industry and government's objectives in terms the protection of health, safety, and the environment.

Read more about the services we offer visit our website: www.sanas.co.za

Contact

South African National Accreditation System (SANAS), Libertas Office Park, 305 cnr Libertas and Highway Street, Equestria, Pretoria East, 0184, +27 (0) 12 740 8400

Takeover Regulation Panel





Who we are:

The Takeover Regulation Panel (the Panel) is established in terms of section 196 of the Companies Act No 71 of 2008 (**the Act**), as an organ of state within the public administration, but as an institution outside the public service.

The mandate of the Panel per section 119 of **the Act** is to regulate mergers and acquisitions or offers with a primary focus on the protection of minority shareholders by ensuring that necessary information is provided to shareholders, to ensure fairness to shareholders and fostering fair and orderly markets. Further, section 119 of **the Act** mandates the Panel to ensure the integrity of the marketplace and to prevent actions by regulated companies designed to frustrate or defeat offers.

The Panel aims to ensure that all shareholders are treated equally, receive sufficient information relating to mergers and acquisitions, receive the same information in sufficient time to make an informed decision, and thereby ensuring fairness and equity to all shareholders. It is worth noting in carry out its mandate the Panel has no regard to the commercial advantages/disadvantages of any transaction or proposed transaction.

What we do:

 The Panel regulates mergers, acquisitions and offers defined as Affected Transactions or Offers in terms of section 117(1)(c) the Act involving Regulated Companies. Regulated Companies are defined in section 118 of **the Act** and include:

- a profit company which is a public company;
- a state-owned company; and
- a private company, but only if the memorandum of incorporation of the company makes provision for the takeover provisions to apply or more than 10% of the issued securities of the company have been transferred within a period of 24 months, immediately before the date of a particular Affected Transaction or Offer.
- Investigate complaints in terms of section 169 of the Act, the complaints in question relate to Affected Transactions and Offers. The Panel is mandated by section 169 of the Act to investigate complaints, provided they are not frivolous or vexatious and in the event the allegations in the complaint were found to be true would constitute grounds for remedy in the Act

In terms of section 171(1) of **the Act**, the Panel may issue a compliance notice in the event of non-compliance with the Takeover Provisions. In terms of section 175(1) **the Act** the Panel may impose administrative fines. Failure to comply

with the Panel's compliance notice may result in punitive measures, such as administrative fines of up to 10% of revenue or imprisonment of up to 12 months.

Contact

1st Floor Block 2, Freestone Park, 135 Patricia Road, Atholl Johannesburg, 2196 +27 11 784 0035, Fax: +27 784 0062, admin@trpanel.co.za, Web: www.trpanel.co.za



Important contact details for the dtic group

Entity	Contact details
The Department of Trade, Industry	the dtic Campus, 77 Meintjies Street, Sunnyside, Pretoria, 0001
and Competition (the dtic)	Call Centre: 086 184 3384, +2712 394 9500 (International)
B-BBEE Commission	77 Meintjies st, Sunnyside, Pretoria, the dtic campus, Block E, 2nd Floor
	Tel No: +27 (12) 394 1535, MRamare@beecommission.gov.za
Companies and Intellectual	the dtic Campus, Block F Entfutfukweni
Property Commission (CIPC)	77 Meintjies Street, Sunnyside, Pretoria, 0001
	Call Centre: 086 100 2472, +2787 743 7000 (International)
Companies Tribunal (CT)	the dtic Campus Block E - 3rd Floor 77 Meintjies Street, Sunnyside Pretoria, 0002. 012 394 1000 012 394 3800 012 394 5800. registry@companiestribunal.org.za
Competition Commission (CC)	77 Meintjies Street, Sunnyside, Pretoria +(012) 394-3200, Email: ccsa@compcom.co.za
Competition Tribunal	1st floor, Mulayo, the dti Campus, 77 Meintjies Street, Sunnyside, Pretoria,
	Tel : +27 (0) 12 394 3300
	General queries: queries@comptrib.co.za
Export Credit Insurance Corporation of South Africa SOC Limited (ECIC)	Bylsbridge Boulevard Office Park, Building 9, Fourth Floor, 11 Byls Bridge Boulevard, Highveld Extension 73, Centurion.
	Tel: Office: +27 (0) 12 471 3800, Email: info@ecic.co.za
Industrial Development Corporation	19 Fredman Drive, Sandown, Sandton, 2146, Tel: 011 269 3000
(IDC)	Call Centre: Tel: 0860 693 888, Email: callcentre@idc.co.za
International Trade Administration Commission (ITAC)	Corporate Services, Block E, First Floor, 77 Meintjies Street, Sunnyside, Pretoria, Tel: (012) 394 3688
National Consumer Commission	Block C, South African Bureau of Standards Campus
(NCC)	01 Dr. Lategan Road, Groenkloof, Pretoria
	Contact Centre: 012 428 7000
11 12 10 71 10 107	Enquiries & Follow Ups: enquiries@thencc.org.za
National Consumer Tribunal (NCT)	Ground floor, Block B, Lakefield Office Park, 272 West Avenue c/o West and Lenchen North, Centurion
	Telephone: 010 590 5200
National Credit Regulator (NCR)	127 - 15th Road, Randjespark, Midrand, 1683
	0860 627 627 (Call Centre) / 011 554 2700 (Reception), info@ncr.org.za
National Empowerment Fund (NEF)	West Block, 187 Rivonia Road, Morningside 2057 Tel: +27 (11) 305 8000 Fax: +27 (11) 305 8001
	Call Centre: 0861 843 633
	info@nefcorp.co.za (General Enquiries)
National Gambling Board (NGB)	1085 Francis Baard Street, Pretoria
	Hatfield, 0028, Tel: 010 003-3475 Fax 2 e-mail number: 0866185729
	Email: info@ngb.org.za
National Lotteries Commission (NLC)	Block D, Hatfield Gardens, 333 Grosvenor Street
<u> </u>	Hatfield, PRETORIA, 0083, 0860 065 383
National Metrology Institute of South	Meiring Naudé Road, Brummeria Pretoria, South Africa.
Africa (NMISA)	+ 27 12 947 2800 (Switchboard) info@nmisa.org
National Regulator for Compulsory	SABS Campus, 1 Dr Lategan Road, Groenkloof, Pretoria
Specifications (NRCS)	Tel: +27 12 482 8700, email: info@nrcs.org.za
Proudly South African	+27 (11) 327 7778
1100aly 000117 tilledit	info@proudlysa.co.za
South African Bureau of Standards	Head office Pretoria, 1 Dr Lategan Road, Private bag x191
(SABS)	Groenkloof, Pretoria 0001
	Tel: 012 428 7911, Email: info@sabs.co.za
South African National Accreditation	South African National Accreditation System (SANAS)
System (SANAS)	Libertas Office Park, 305 cnr Libertas and Highway Street, Equestria, Pretoria East, 0184 +27 (0) 12 740 8400
Takeover Regulation Panel	1st Floor Block 2, Freestone Park, 135 Patricia Road, Atholl Johannesburg, 2196
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